



GENERAL INFORMATION

Exquisite Audit Process

Exquisite audit processes include:

- Conducting the opening meeting;
- Communication during the audit;
- Obtaining and verifying information;
- Identifying and recording audit finding;
- Preparing audit conclusion;
- Conducting the closing meeting;
- Complete audit report,
- Verify Non-conforming (NCs) and correction and corrective action

Exquisite Certification Process

Base on audit evidences, Exquisite audit team make certification recommendation. Exquisite's Technical committee review the audit evidences and make certification decisions for granting or refusing certification, expanding or reducing the scope of certification, suspending or restoring certification, withdrawing certification or renewing certification accordance with ISO 9001:2015 & ISO/IEC 27001:2013 requirements.

Public who requests for information about certifications granted, expanded or reduced the scope, suspended or restored, withdrawn and renewed shall be addressed in writing to our office.

Use of Exquisite's Name and Certification Logo

In accordance with service agreement, the certified client agrees and acknowledges that the ownership and the right to use of certification logo remain with Exquisite. When the clients gained and maintained their certification status, they are licensed to have the right to use the certification logo (details refer to use of logo document) and Exquisite's name in conjunction with Exquisite Certification and Audit Limited, and with respect to those activities which have been certified. The logo shall be used in a manner which is not misleading and cannot be applied onto products. Exquisite Certification and Audit Limited's top management is committed to impartiality.